# Basic Manual

au IC card Your phone number etc. is recorded in au IC card. The product is compatible with au Nano IC Card 04.

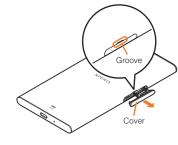


# Attaching/removing au IC card

Before attaching/removing au IC card, make sure to turn off the

## Attaching au IC card

1 Put your fingertip (nail) into the groove of the microSD memory card/au IC card slot and pull out the cover

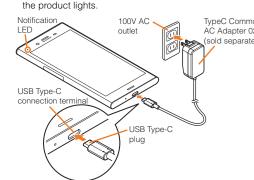


# ■ Charging with the AC Adapter

Charging with connecting TypeC Common AC Adapter 02 (sold separately) is explained.

1 Insert the power plug of TypeC Common AC Adapter 02 (sold separately) into an outlet 2 Inset the USB Type-C plug of TypeC Common AC

Adapter 02 (sold separately) into the USB Type-C connection terminal of the product straight When charging is started with the product powered on, the start sound for charging sounds and the Notification LED of



3 When charging is complete, remove the USB Type-C plug of TypeC Common AC Adapter 02 (sold separately)

4 Remove the power plug of TypeC Common AC Adapter 02 (sold separately) from the outlet

### **Preface**

Thank you for buying "Xperia™ XZ1" (simply called the "product" from here on).

Before using the product, read "Basic Manual" (this manual) and "Setting Guide" for proper handling.

### Packaged items

Before your start using the product, make sure that you have all the following packaged with the product.

 Xperia<sup>™</sup> X71 O sony o  Sony Mobile TV antenna cable 02 (02SOHSA)

● 取扱説明書 (Basic Manual) (Japanese

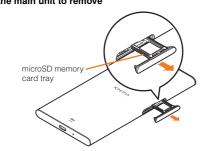
• ご利用にあたっての注意事項 product) (Japanese) ● 設定ガイド (Setting Guide)

The following items are not included in the package

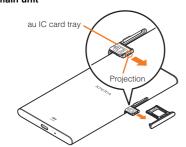
 microSD memory card AC adapter USB Type-C<sup>™</sup> cable

- Earphones
- ♦Information • Purchase a specified charger (sold separately).
- The battery is built into the product
- Illustrations used in this manual are just images for explanations They may be different from actual ones

### 2 Pull out the microSD memory card tray straight from the main unit to remove



3 Put your fingertip (nail) on the projection of the au IC card tray and pull it out straight to remove the tray from



**Turning on (Initial settings)** 

The product vibrates and after a while the lock screen appears.

When "ようこそ (Welcome)" appears after the product is

powered on, follow the onscreen instructions to set the

Alternatively, touch o to unlock the screen lock.

• To restart the product in safe mode (start with almost default

state), O (over 1 sec.) Long-touch "Power off"

Turning the power on

2 Swipe (flick) the screen up or left

■ Turning the power off

1 (over 1 sec.)

initial settings.

1 (over 1 sec.)

2 [Power off]

6 Insert and push the microSD memory card tray straight

■ "Setting Guide"/"Basic Manual" (this manual)

Check "Online Manual" (Japanese) which describes detail

In the product, operate as follows to check "Online Manual".

From the Home screen, []▶[お客さまサポート (Customer support)]▶[Online Manual] (Japanese)

For detailed descriptions on various functions, refer to the "取扱説

明書 (詳細版) (Full Instruction Manual)" (Japanese) available on

4 Set au IC card into the au IC card tray with IC (metal)

5 Keep the product horizontal, insert the au IC card tray

with the card into the main unit, and then push it into

Pay attention to the orientation of the tray and the main unit.

Surely set au IC card into the tray not to come off

Pay attention to the orientation of notch.

au IC card tra

explanations on various functions on the au homepage.

■ "取扱説明書 (Full Instruction Manual)"

Handles only basic operations for main features.

https://www.au.com/online-manual/sov36

■ Online Manual (Japanese)

(Japanese)

the au homepage

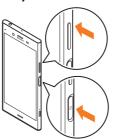
part facing up

the end

Pay attention to the orientation of the tray and the main unit.

### Force-quitting

1 Press and hold o and the upper part of the volume key at the same time for approximately eight seconds. and release your fingers after the product vibrates three



### Initial settings

When "ようこそ (Welcome)" appears after the product is powered on, tap "日本語 (Japanese)" and select "English"▶"United States" ▶ Follow the onscreen instructions to set functions and services. For details on the initial settings, refer to "Setting Guide"

## **Setting Screen lock**

When the screen lock is set, the backlight turns off to avoid the keys and touch panel from false operations. When the specified time elapses, the product's screen backlight turns off automatically and screen lock is activated

1 While the screen is displayed, ①

### **About Operating Instructions** For Those Requiring an English Instruction Manual You can download the English version of the instruction manual You can check the instruction manuals of this product on the

from the au homepage. Download URL:

https://www.au.com/english/support/manual

### Regarding notations used in this document

- In this manual, keys (key icons) are represented by simplified illustrations such as , , , , , , , Please be forewarned. • Operations of tapping menu items/icons/buttons on the
- screen etc. are indicated as [(name of the item etc.)].
- In this manual, screens and operations for the product with au Nano IC Card 04 attached are described. · Screen illustrations shown in this manual may look different
- from the actual screens. In some cases, minor details or a part of screen may be omitted.
- In this manual, screen displays for the product color "Black" are described as examples.
- In this manual, operations in portrait view are described as a standard. In horizontal view, menu items, icons, buttons on the screen, etc. may differ • In this manual, "au Nano IC Card 04" is abbreviated as "au IC card".
- In this manual, "microSD™ memory card (commercially available)", "microSDHC™ memory card (commercially available)" and "microSDXC™ memory card (commercially available)" are abbreviated as "microSD memory card". All of the indicated amounts exclude tax unless otherwise specified.
- Company names and product names referred to in this manual are trademarks or registered trademarks of respective companies. The TM and ® marks may be omitted in this manual.

• "The Company" as appears in the manual refers to the following companies: Sold by: KDDI CORPORATION, OKINAWA CELLULAR

Manufactured by: Sony Mobile Communications Inc.

• Note the following points, otherwise handling au IC card may cause malfunction or damage.

6 Firmly press the microSD memory card tray to the end and

check that there is no gap between the main unit and the cover

- Do not touch the IC (metal) part of au IC card.
- Insert in the correct direction.
- . Do not use force to attach or remove
- The error message appears when au IC card is not set properly or there is a malfunction in au IC card.
- Do not lose au IC card after removed. • Do not insert au IC card with conversion adapter attached.
- Doing so may cause a malfunction.

# Attaching/Removing a microSD memory card

Terminal of microSD

microSD memory

memory card

### Attaching a microSD memory card

- 1 Put your fingertip (nail) into the groove of the microSD 1 Put your fingertip (nail) into the groove of the microSD
- memory card/au IC card slot and pull out the cover 2 Pull out the microSD memory card tray straight from 2 Pull out the microSD memory card tray straight from the main unit to remove
- 3 Set a microSD memory card into the microSD memory 3 Put your fingertip (nail) on the projection of the au IC card tray with the terminal facing up card tray and pull it out straight to remove the tray from Surely set a microSD memory card into the tray not to come off.
- 4 Remove au IC card from the au IC card tray, insert and

push the tray straight into the main unit Pay attention to the orientation of the tray and the main unit.

7 Firmly press the microSD memory card tray to the end

memory card/au IC card slot and pull out the cover

Removing au IC card

the main unit to remove

the main unit

and check that there is no gap between the main unit

5 Insert and push the microSD memory card tray straight Pay attention to the orientation of the tray and the main unit.

### ■ Unlocking screen lock The lock screen appears when turning the power on or the screen backlight on by pressing 0

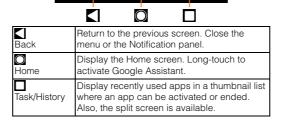
1 On the lock screen, swipe (flick) the screen up or left o to unlock.

• In the lock screen, swipe (flick) " ♥ " or " • " to use Google Assistant or Camera

# **Basic Operation**

## Key icons

The operations for , , at the bottom of screen are as



Using the touch panel

# The display of the product is a touch panel operated by touching

## ■ Tap/Double-tap

Tap: Gently touch the screen and then immediately release your finger. Double-tap: Touch the same position twice.

# Long-touch

Keep touching an item with your finger.

While your finger is gently touching the screen, trace it to the

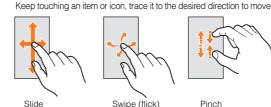
### Swipe (flick) Operate the screen by quickly moving (flicking) your finger up/

down/left/right

Touch the screen with two fingers and widen (pinch-out) or

### narrow (pinch-in) the fingers' distance.

Drag



# \*4 A sticker with CE mark, FCC ID, IMEI information, etc. printed is attached. Do not remove the sticker or nameplate.

O SONY

memory card tray with the card into the main unit, and then push it into the end Pay attention to orientation of the tray and the main unit

4 Keep the product horizontal, insert the microSD

**Getting Ready** 

1 Headset connection

② Second microphone\*1

hear your voice

5 Earpiece/Speaker

6 Proximity/Light sensor:

erroneous operation

for display brightness.

10 USB Type-C connection

① Volume key/Zoom key

(13) Camera key

12 D Power key/Screen

lock key/Fingerprint sensor

① Display (Touch panel)

(8) Speaker

Microphone

terminal

Switches touch panel on

during a call/Auto-control

and off to prevent from

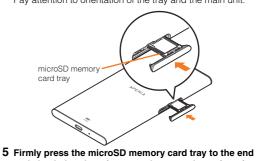
(3) Notification LED

4 Front camera

Reduces noise so that an

opposite party can easily

Names and functions of parts



and check that there is no gap between the main unit and the cover appears in the status bar and writing to microSD

result in failure to remove the microSD memory card or damage

memory card is available

- Do not touch the terminal of the microSD memory card. • Insert a microSD memory card in the appropriate direction. Inserting a microSD memory card forcefully into the slot could
- Removing a microSD memory card
- 1 From the Home screen, [□] > [Settings] > [Storage] > [ 📥 ] of "SD card"

## oSD memory card is unmounted

# Home screen

Home screen consists of multiple pages. Tap "O" to return to the Home screen anytime 1 Google Search

Welcome to Xperia\*\*
START HERES

Widgets (3) Shortcuts (Apps) Long-touch it to display the shortcut menu. You can perform the specified operation or check the app information

When 🖈 is displayed, tap it to add an operation shortcut to the Home screen. 4 Current position Indicates the number of pages

of the Home screen and current position. Swipe (flick) the Home screen left or right to switch pages.

Shortcuts(apps) or folder can be located. They are always displayed even when the page of the Home screen is switched. 6 Wallpapers

⑦ Folders (Google, 基本機能 (Basic functions)) Apps key

# Tap to display the Apps screen.

(5) Dock

• When an app has notification, a dot or number may appear on the shortcut (apps) or folder

### memory card/au IC card slot and pull out the cover 3 Pull out the microSD memory card tray straight from the main unit to remove

4 Remove the microSD memory card from the microSD memory card tray, insert and push the tray straight into

2 Put your fingertip (nail) into the groove of the microSD

\*1 Do not jab with a sharp object such as a needle. Doing so may

\*2 The antenna is built in. Covering around the antenna by the

\*3 The exterior case is not removable. Removing forcibly might

cause damage or a malfunction. Also, battery is built into the

hand may affect the quality of call/communication

main unit and not removable by customers.

- Pay attention to the orientation of the tray and the main unit. 5 Firmly press the microSD memory card tray to the end
- and check that there is no gap between the main unit and the cover

# Charging

(14) Camera lens

(15) RGBC-IR sensor:

to adjust white

when shooting.

16 Flash/Photo light

20 Laser AF sensor:

automatically.

22 Built-in antenna 2 23 Wi-Fi®/Bluetooth® antenna\*2

cause a malfunction.

21 Exterior case\*

24 Nameplate\*

25 au IC card

🛈 🗩 mark

Detects element of

shooting environment

balance automatically

(18) GPS/Built-in antenna\*2 (19) Wi-Fi®/Built-in antenna\*2

Detects distance from

an object when shooting

to focus the camera on

26 microSD memory card/au IC card slot

lighting source of

When you purchase your product, the internal battery is not fully charged. Charge the battery before use

- When charging starts, the Notification LED lights according to the charging state. To check the battery level, see the status bar in the top of the Home screen, or from the Home screen, [:::]▶[Settings]▶[System]▶[About phone]▶ [Status] and see "Battery level".
- If you start charging with the product turned off, a screen indicating the charging status launches but operations are not available. Thus, do not charge the product in a place where the use is prohibited.
- It may take longer to complete for charging with a PC or while using the camera function.

# Using the Home screen

You can change wallpaper or theme of the Home screen, or add shortcuts of contacts etc., widgets on the Home screen

### 1 Long-touch an area of the Home screen where no icons are displayed

2	Widgets	Add widgets, shortcuts of contacts etc.
	Wallpapers	Set the wallpapers for the Home screen or the lock screen.
	Themes	Set the wallpapers etc. for the Home screen or the lock screen to an unified image. Or, download themes.
	Transitions	Change the method for switching pages where swiping (flicking) the Home screen left or righ
	Grid	Change the grid size for the Home screen of the Apps screen.
	Settings	Make the Home screen settings such as autorotation, icon size, icon appearance, etc.

Adding a folder

1 From the Home screen, long-touch an icon

### 2 Drag the icon onto another icon

## ■ Moving shortcuts/widgets/folders

### 1 From the Home screen, long-touch an icon or folder vou want to move

2 Drag it to a destination to be moved

### vou want to delete 2 Drag the icon or the folder to "Remove from home

screen" displayed at the top of the screen To delete a folder, tap "DELETE" in a row. It also deletes shortcuts etc. included to the folder

## Using the Apps screen

You can call up various functions from the Apps screen. The app icons installed to the product are also displayed

You may incur communication charges depending on the function.

### ■ Starting an app

1 From the Home screen, [ iii ]

Swipe (flick) left or right to switch the Apps screens.

2 Tap an app icon to use

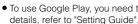
Some apps are stored in a folde

## ■ Main apps

Phone, Contacts		Play Store
au-mail, SMS	,	Camera, Album
Chrome		Maps
Settings	<b>(5)</b> , (11)	Google, Gmail
Calendar	1	Online manual
	au-mail, SMS Chrome Settings	au-mail, SMS  Chrome  Settings  G, M

Downloading apps

You can download and install apps or games, etc. by using



Uninstalling apps Before uninstalling apps, back up the contents related to the app that you want to save including data saved in the app. Some apps may not be uninstalled.

# Knowing the status of the product

### Status bar The status bar is located at the top of the product screen. On the

/touch panel

Cannot operate

battery (Notification

LED does not light

the battery icon

does not change

into charging one)

Charging is not

The screen

backlight turns of

in a short while

Battery usage time

touch panel as

left of the status bar, the notification icons appear to inform missed calls, new mails, operations in progress, etc., and on the right, the status icons appear to indicate the status of the product.



"Screen lock" set?

Cannot charge the Is the specified charging equipment

or very low?

The display is dark Is "Brightness level" set to dark?

covered by sticker?

urn off the power and then turn it or

Are you operating with a fingernail or

(sold separately) attached properly?

Is the temperature of the product raised

Charge until Notification LED turns greer

Is the product used for a long period at

places where (Out of service area)

Is the proximity/light sensor blocked or

Is the internal battery end-of-life?

s set "Sleep" period too short?

Is the battery fully charged?

oreign object on the operating screen

# **■** Examples of notification icons

-	Š	Missed call
_	Ø	Incoming/Talking/Calling
_	$\sum$	New PC mail message
_	Σ	New Gmail message
4	au	New au-mail message
J	585	New SMS/Receiving notification service message. New Receiving notification
	ψ	USB device connected
	<del>\$?</del>	Wi-Fi <sup>®</sup> open network available

### **Troubleshooting** Symptom What you should check Cannot operate the power turned on

Before you assume that the product is malfunctioning, check the following in addition to performing "トラブル診断 (Diagnosis for trouble)" in "故障紛失サポート (Repair and Delivery Support)" app. ラブル診断 (Diagnosis for trouble)", from the Home screen, [:::]▶[お客さまサポート (Customer support)]▶[故障紛 失サポート (Repair and Delivery Support)]▶[トラブル診断 (Diagnosis for trouble)].

Symptom	What you should check		
Power is not turned	Is the internal battery charged?		
on even though  o is pressed	Is opressed for over 1 second?		
The power goes off	Is the internal battery charged?		
The power turns off while the product activation screen is displayed	Is the internal battery charged?		
The screen freezes and the power cannot be turned off	Shut down forcibly by pressing and holding ② and the upper part of the volume key at the same time for approximately eight seconds, and releasing your finger after it vibrates three times consecutively.		
(Out of service area) appears	Is the product out of the service area or in an area where the signal is weak?		
	Is the built-in antenna covered with hand?		
	Is correct au IC card inserted?		

For general information, charges and operation information (to

6 0120-977-033 (except Okinawa) 6 0120-977-699 (Okinawa)

Business hours 9:00-20:00 (7 days a week)

0077-7-111 157 without area code

ase above numbers are not available (toll fr

For loss or theft (Stop the service)(toll free)

Business hours: 24 hours live support
From fixed-line phones: | From au mobile phones

0077-7-113 113 without area code

PRESSING ZERO WILL CONNECT YOU TO AN OPERATOR AFTER CALLING 157 ON YOUR au CELLPHONE.

# For inquiries, call: Customer Service Center

28

	Non-Repair and Delivery Support members		
II free)	Spontaneous failure 1st year	Free of charge	
	Spontaneous failure 2nd year or later	Actual cost	
	Partially damage		
	Water soak, irreparable damage		
	Theft, loss	No recompense (model	

\* Charge amounts are all tax excluded

# Replacement mobile phone delivery service (Member)

### Customer charge

Conditions: Basic charge

1st time	5,000 yen/ Longtime user benefit*1 3,000 yen
2nd time	8,000 yen/ Longtime user benefit <sup>*1</sup> 6,000 yen

.000 ven/

Conditions: Only 代用機なし割引 (Discount for nonuse of

,500 yen

,500 yen/

ongtime user benefit\*1 5,000 yen

ongtime user benefit\*1 2,500 yen

Longtime user benefit\*1 5,500 yen

35

pair and Delivery Support Center		Longtime user benefit 1 6,000 yen	
iness hours 9:00–20:00 (7 days a week)	Conditions: WEB割引 (Discount for web application)*2 and 代機なし割引 (Discount for nonuse of substitute)*3 applied		
m fixed-line phones/au mobile phones:	1st time	4.000 ven/	
		Longtime user benefit*1 2 000 ven	

2nd time

2nd time

substitute)<sup>3</sup> applied





0120-925-314







# • To use Google Play, you need to set a Google account. For

, <b>7</b>	Battery level (100%, Charging)	
	Signal level (Level 4, Out of service area)	
1	4G (LTE/WiMAX 2+) data communication status*1*2	
]i	Silent mode (Vibrate) is set	
×	Silent mode (Mute) is set	
7	Wi-Fi <sup>®</sup> connected <sup>*2</sup>	
}	Airplane mode is activated	
Two types of network, "LTE" and "WiMAX 2+" can be used. "4G"		

appears on the screen for both networks The company determines which network is less busy depending

on the condition of the line to connect.

\*2 appears in the left of the icon during communication.

# ■ Notification panel

■ Main status icons

If any notification icons are displayed, slide down the status bar to open the Notification panel. You can check details of notification icons or start corresponding apps.

Symptom

Screen response

s slow when you

tap on the screen/

Cannot recognize

After-sales service

■ When asking for repair

\* Charge amounts are all tax excluded

microSD memory properly?

press the keys

card

During the

Outside the

period

period

product

29

• To delete a notification, swipe (flick) the notification left or right. Some notifications may not be deleted depending on the content.

What you should check

When a large amount of data is saved

data between the product and microSD

nemory card, the screen response

Is the microSD memory card inserted

Is the microSD memory card unmounted'

nav be delayed.

checked, check with "トラブル診断 (Diagnosis for trouble)" in the

Repairs will be done based on the terms of

We shall repair the product for a charge as

The warranty period is one year from the date you purchased the

\*1 This discount applies to customers who have used au for three

Family Discount. For customers using a data communication

Smartphone Set Discount) and have been under the contract of

\*2 WEB割引 (Discount for web application): 500 ven reduction from

the customer charge is applied for application of "Replacement

A substitute mobile phone is not rent for "WEB割引 (Discount for

reduction from the customer charge is applied if you do not use

a substitute mobile phone when using "Replacement mobile

web application)", instead, "代用機なし割引 (Discount for

\*3 代用機なし割引 (Discount for nonuse of substitute): 500 yen

Online Reception Desk (24 hours a day over the Internet)

https://www.au.com/support/service/mobile/trouble/repair/

replacement mobile phone (same model, same color\*1) is

delivered by calling to. Return your damaged mobile phone

within 14 days after the replacement mobile phone is delivered.

device or tablet, this discount applies to customers who are

the line eligible for the set discount for three years or more.

mobile phone delivery service" via au homepage.

nonuse of substitute)" is also applied together.

phone delivery service".

application/ (Japanese)

♦Information

For details, refer to au homepage

Reception only from PC or smartphone

Replacement mobile phone delivery service

When you have trouble with your au mobile phone,

subscribed to a set discount (WIN Single Set Discount or

years (25 months) or more, and all the lines within that customer's

equested by the customer if repair renders i

ervices of the free-of-charge repair warranty.

If symptom is not improved even when the above items are

For repair, contact Repair and Delivery Support Center.

following au homepage. https://www.au.com/trouble-check/ (Japanese)

the product or transferring large size

 When there is a notification, swipe (flick) the lock screen. down to display the Notification panel and you can check the notification. Or set to hide or keep showing notifications on the lock screen

phone number"

■ Notification LED

LED Status

Orange

Flashing

♦Information

The Notification LED prompts charging, or informs battery level while

attery level is 14% or lower.

attery level is 15% - 89%.

Flashing red The remaining battery level is 14% or lower.

Flashing of Notification LED several times in red when

pressing o with the power off indicates that the

· Although Notification LED turns in red at the start of

charging with the product powered off, the color of

2 [System]▶[About phone]▶[Status]▶[SIM status]

The phone number of the product is shown under "My

Notification LED changes according to the battery level after

1 Flashes while the screen backlight is turned off.

remaining battery is not sufficient.

the charging status screen activates

■ Checking own phone number

1 From the Home screen, [□] > [Settings]

attery level is 90% or higher.

Description

he battery is charging when the remaining

The battery is charging when the remaining

The battery is charging when the remaining

Indicates a missed call, new SMS message,

charging, missed calls, new mails, etc. by turning on or flashing.

• Before handing in the product for repair, make a backup of the contents of memory since they may disappear during repair. Note that the Company shall not be liable for any damages and loss of income should the contents of memory be altered or lost. Recycled parts that meet the Company's quality standards

are sometimes used for repair. Collected au mobile phones by Replacement mobile phone delivery service which you used before are recycled to mobile phones for replacement after repairs. Also replaced parts by au after-sales service are collected and recycled

by KDDI. They are not returned to customers. • The product which is processed, remodeled, analyzed (including by modifying or analyzing the software (including by rooting etc.), reverse engineering, decompiling), or repaired by an unauthorized repair office is not covered by the warranty and repair may be refused.

• The battery built-into the main unit is not covered by free-of charge repair warranty excluding events arising from defects of battery material or the production.

• The supplied accessories such as Sony Mobile TV antenna cable 02 are not covered by free-of-charge repair warranty.

## Performance parts for repair

The Company retains performance parts for repair of the Xperia XZ1 main unit and its peripherals for four years after discontinuation of production. "Performance parts for repair" refers to parts required for maintaining the functions of the product.

### Provisions for free-of-charge repair

specified by KDDI is provided.

and if you use, it will be the 2nd.

For details, refer to au homepage

Holding over and repair

36

1.Please notify us of the production number (IMEI number) for repair request. The production number (IMEI number) can be checked

on the product main unit, sticker on the outer packaging box, etc.

• Available up to twice in a year from the day you use this

service as a start day. If you do not use this service in the

• In the event of theft or loss, when reissue of au IC card is

be applied separately as a charge of reissue

needed at the same time of using this service, 1,900 yen will

Damages and malfunctions intentionally caused by the customer as

painting, etc.) by the customer are not covered by this service.

well as those due to modification (e.g. disassembly, change of parts.

You cannot receive a refund for the replacement of the outer

casing due to stains, scratches, paint removal, etc. on the

https://www.au.com/english/support/contract/simcard/

past year for the subscription to this service, it will be 1st

### \*1 If the same model in the same color is difficult to provide a Peripheral devices replacement mobile phone of a model and a color that are

37

- Sony Mobile TV antenna cable 02 (02SOHSA) Sony Mobile Desktop Holder 02 (02SOPUA) (sold separately)
- TypeC Common AC Adapter 01 (0601PQA) (sold separately) TypeC Common AC Adapter 02 (0602PQA) (sold separately)
- Common AC Adapter 05 (0501PWA) (sold separately)\*
- Common DC Adapter 03 (0301PEA) (sold separately)
- MicroB-TypeC conversion adapter (0601PHA) (sold separately)
- au Carrying Case G Black (0106FCA) (sold separately) \*1 Use the Attachment 52B.
- \*2 For use, MicroB-TypeC conversion adapter (sold separately) is needed.

**♦Information** 

**♦Information** 

Alternatively, from the Home screen, [ ] > [Contacts] >

he icon on the volume adjusting bar changes to 🕕 (white).

The icon on the volume adjusting bar turns to 🕕 (gray).

By tapping "▼" on the volume adjusting bar, you can adjust

start/end sound when shooting videos, alarm, playback of

When the silent mode is set, sounds for shutter, shooting

• If you increase the volume in the silent mode by pressing

When the airplane mode is set, all wireless functions (phone, packet communication, Wi-Fi<sup>®</sup> function, Bluetooth<sup>®</sup> function, NFC

1 From the Home screen, [:::] ▶ [Settings] ▶ [Network &

2. During the warranty period, we will repair the product free of

3.Even if the warranty period has not expired, a fee will be

directions given in the instruction manual.

3 The product has been repaired other than at our

charged for repair under the following circumstances. (or,

charge for the malfunction under the condition that it is used

correctly in line with the directions given in the instruction manual

1) The product has not been used correctly in line with the

2) The malfunction or damage is due to unauthorized repair

4 The malfunction or damage is due to negligence in use or

handling, or due to an accident. There are signs of the

(5) The malfunction or damage is due to natural disasters

(earthquakes, storm or flood damage, etc.), fire, salt

4. Repair may not be possible depending on the degree of damage

5. The Company shall have no liability for any damage or loss

6. The Company shall not bear any responsibility for accidents

resulting from use of the product having been connected to

7.Do not accept requests for service calls to the owner's home.

\* This warranty guarantees repair free of charge during the period

and under the conditions specified on this warranty card. Thus

respect to the issuer of this warranty card (the guarantor) or any

this warranty does not limit the legal rights of the owner with

product having been dropped, wet, exposed to humidity, etc.

2 Tap " Tof "Airplane mode" to turn to

the upper part of the volume key, or adjust the sound

volume of "Ring volume" in "Sound" in the silent mode

[ ]► [My info] to check your phone number

1 Press the upper or lower part of the volume key

1 Press the upper or lower part of the volume key

2 [ ] Press the lower part of the volume key

■ Setting the silent mode (Vibrate)

■ Setting the silent mode (Mute)

volume of media sound or alarm.

video, or music, etc. are not muted.

(Vibrate), the silent mode is canceled.

Reader/Writer, P2P function) are turned off.

■ Setting Airplane mode

repair may not be possible).

or modification of the product.

damage, abnormal voltage, etc.

resulting from the malfunction of the product.

specified repair offices.

unspecified devices.

place of business, etc.

8. This warranty is valid only in Japan.

other business person or enterprise

· Accessories can be purchased from the au Online Shop. http://onlineshop.au.com (Japanese)

# Main specifications

SIM unlock		
The product supports the SIM unlock. By unlocking SIM lock, you can use non-au SIM cards.	Display	Approx. 5.2 inches TRILUMINOS® Display for mobile Approx. 16.77 million colors
<ul> <li>The SIM unlock service is provided at the au homepage and au shops.</li> </ul>		1,080 x 1,920 dots
Some services, functions, etc. may be unavailable when using	Weight	Approx. 156g
non-au SIM card. The Company is not liable for any operations.  • For settings after the SIM unlock, operate from the Home screen, [:::]▶[Settings]▶[System]▶[About phone]▶	Dimension (W x H x T)	Approx. 73mm × 148mm × 7.4mm (thickest part: approx. 8.1mm)
[Status]►[SIM status]►[SIM card status]. • For details, refer to the au homepage.	Internal memory	ROM: Approx. 64GB RAM: Approx. 4GB

## **Entering characters**

Use the software keyboard (keyboard on the screen) to enter

The software keyboard appears when you tap the entry field for registering a contact, composing a mail, etc

■ Switching software keyboards

With "SwiftKey Keyboard", you can use QWERTY keyboard to enter characters, Numeric keypad to enter numbers and symbols, and Symbol keypad for more symbols.

### 1 Tap a character input box

2 Tap [123] to switch to the numeric keypad For the symbol keypad, tap " on the numeric keypad.

• Tap "\( \overline{\sigma} \)" at the bottom of the screen to hide the software

- Word candidates will appear according to entered character, select a word you want to enter
- Tap " to delete the character before the cursor.
- Switch to lower-case " ⊕ ", upper-case " ⊕ " or caps " ⊕ " on QWERTY keyboard. • In the QWERTY keyboard, you can also enter number or
- symbol displayed in a small character above the alphabet on each key by long-touching. For some keys, furthermore character variants will appear. Slide over the candidates to select a variant you want to enter.
- Tap = at the left edge of the candidate area to make advanced settings for SwiftKev keyboard.

An after-sales service membership program on a monthly basis

called "Repair and Delivery Support" (monthly fee: 380 yen tax

time without worries. This service expands coverage for many

troubles including malfunction, theft and loss. For details of this

Once you cancel the membership, you cannot reapply for it

• Note that when changing the model or purchasing an extra

• When an au mobile phone is handed over to you or someone

else, the "Repair and Delivery Support" membership is also

mobile phone, this service only covers the most recently

service, refer to au homepage or contact Repair and Delivery

• You can apply for the membership only at the time of

until you purchase an au mobile phone next time.

suspected, or in case of theft or loss, contact an au shop or PiPit

excluded) is available for using your au mobile phone for a long

■ Repair and Delivery Support

purchasing your au mobile phone.

purchased au mobile phone.

Support Center.

❖Information

# Appendix

# **Updating Software**

You can update the product to the most recent software for optimal performance and to get the latest enhancements.

- You are charged for the data communications when accessing the Internet from the product via data communication. A large amount of data communication is required especially for upgrading the software (OS upgrading). Using Wi-Fi® connection is recommended
- You are recommended to back up your data before updating software. • For details, visit http://www.sonymobile.co.jp/support/
- (Japanese) or refer to the Online Manual or "取扱説明書(詩 細版) (Full instruction manual)" (Japanese) available on au
- Downloading and updating software The update software can be downloaded from the product directly via Internet • Note that when Wi-Fi® communication becomes unstable,
- data communication takes the place automatically, which may incur communication charges 1 From the Home screen, [ ☐ ]▶[Settings]▶[System]
- ▶[Software update]
- 2 [H]▶[Refresh]
- After that, follow the onscreen instructions

### au after-sales service information Replacement mobile phone delivery service

Repair and Delivery Support members

Spontaneous failure 1st year	Free of charge
Spontaneous failure 2nd year or later	
irrenarable damage	mobile phone delivery service (Member) Customer charge"

Non-Repair and Delivery Support members

Sportaneous failure 1st year	No recompense
Spontaneous failure 2nd year or later	
Partially damage, water soak, irreparable damage, Theft, loss	

# Holding over and repair

else, the "Repair and Delivery Support" membership is also	Repair and Delivery Support members		
handed over to the successor of the mobile phone.  • When you get a new au mobile phone by changing the	Spontaneous failure 1st year	Free of charge	
model or purchasing an extra mobile phone, the "Repair and Delivery Support" membership for the old au mobile phone	Spontaneous failure 2nd year or later	Free of charge (three- year warranty)	
is automatically canceled.  • Service contents are subject to change without notice.	Partially damage	Customer charge The upper limit: 5,000 yen	
au IC card The au IC card is lent to you by au. In case of loss or damage, the	Water soak, irreparable damage	Customer charge 10,000 yen	
card will be replaced at your expense. When a malfunction is	Theft, loss	No recompense	

Communication Compliant with Bluetooth

standard Ver.5.0

Compliant with Bluetooth®

ndard Power Class 1

Within 10 m with good visibility

HSP, HFP, PBAP<sup>\*3</sup>, A2DP, apt-X

AVRCP, SPP, OPP, HID, HOGE

MAP. DUN<sup>\*4</sup>. GATT. PAN-NAP.

### Image pickup device Camera: Backside illumination vered CMOS ront camera: Backside llumination layered CMOS Camera pixels Camera: Effective pixels Approx

19.2 million pixels

Adapter 01 (sold separately):

Using TypeC Common AC

Approx. 8 hours 10 min.

Adapter 02 (sold separately):

Approx. 160 min.

Approx. 160 min.

Cantinuaua	In Inner	A 400 l
	(GSM)	
		Approx. 660 min.
Continuous	In Japan	Approx. 1,420 min.
		Approx. 1.32 million pixels

ntinuous |In Japan Approx. 420 hours stand-by Overseas Approx. 370 hours (GSM)

Continuous 1Seg viewing | Approx. 9 hours 40 min.

Continuous tethering time | Approx. 460 min.

Continuous Full Sea

Wi-Fi® tethering maximum

nnection number

atching time

# Charging time

38

32

Display	Approx. 5.2 inches TRILUMINOS® Display for mobile Approx. 16.77 million colors
	1,080 x 1,920 dots
Weight	Approx. 156g
Dimension (W x H x T)	Approx. 73mm × 148mm × 7.4mm (thickest part: approx. 8.1mm)
Internal memory	ROM: Approx. 64GB RAM: Approx. 4GB

Bluetooth Front camera: Effective pixels Jsing TypeC Common AC

33

39

Radio 2.4 GHz band (2,400 MHz 2.483.5 MHz) \*1 Varies by obstruction between communication devices or radio

Output

Communication

Supported

wave reception status.

\*2 It is a specification according to purpose of use of Bluetooth® device and is defined by Bluetooth® standard.

\*3 Some contacts data may not be displayed correctly on the other party's device.

\*4 Supported to some car navigation systems. For use, refer to the au homepage.

### **♦Information** The continuous call time, continuous stand-by time,

continuous Full Seg watching time, continuous 1Seg viewing time and continuous tethering time may drop to less than half depending on the battery charging status, usage environment such as temperature, reception condition at the location where the product is used, and the function settings.