

おもしろいほうの未来へ。

You won't need Wi-Fi when traveling abroad.

au Unlimited Data Overseas  
User's Guide

au

# au Unlimited Data Overseas

## Unlimited data usage

Enjoy with your usual smartphone

※Your communication speed may be restricted if you use a significant amount of data within a certain period of time (in 24-hour increments).

With the Reservation Discount for specific regions

# 800 yen/24 hours~

### Requirement: You must sign up for Data Charge (free).

See the au website for the details of Data Charge.

※The Reservation Discount must be booked in advance from the Overseas Smartphone Usage application prior to your international departure.

※This discount is also available to pov01.0 customers.

### Usage fees

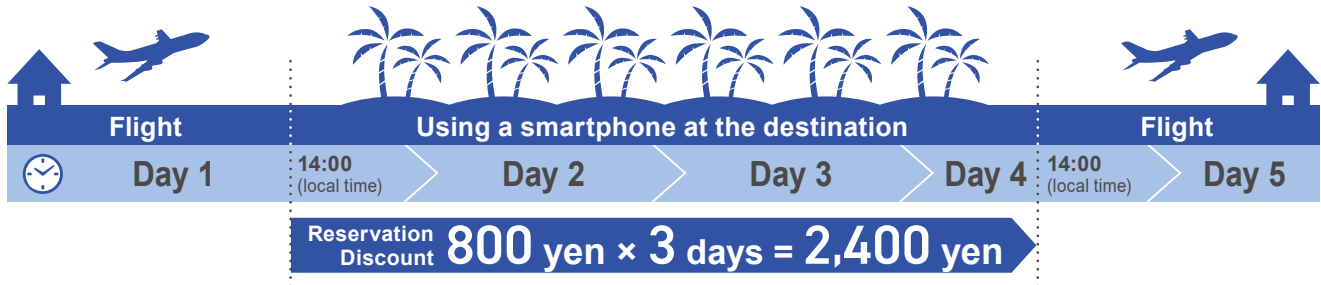
|                                        | Countries and regions covered                                                                                                                                                       | Fees               | Number of days permitted |
|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|--------------------------|
| Reservation Discount booked in advance | United States (mainland/Alaska), Hawaii, Canada, South Korea, Taiwan, Hong Kong, Macau, Thailand, Philippines, Vietnam, Singapore, Indonesia, Malaysia, Cambodia, Laos, Puerto Rico | 800 yen/24 hours   | 1-30 days                |
|                                        | More than 160 overseas countries and regions, including the above                                                                                                                   | 1,000 yen/24 hours |                          |
| Not booked in advance                  | More than 160 overseas countries and regions, including the above                                                                                                                   | 1,200 yen/24 hours | 1-8 days                 |

※The countries and regions are subject to change without notice. For the latest list of countries and regions, please visit the au website.

※There are additional charges for voice calls and international SMS.

※Fees separately apply such as for au/pov01.0 usage, options, universal service and call relay service.

### Example: 5-day, 3-night stay in Hawaii using au Unlimited Data Overseas booked in advance



### Use the service in multiple countries on your trip!

### Example: 5-night, 7-day round-tour of Europe (England and France) using au Unlimited Data Overseas booked in advance



#### [Notes]

- Usage with au Unlimited Data Overseas is included in the usage amount for determining automatic discounts based on data usage for the following plans: "Unlimited Data MAX Plan," "au Money Activity Plan," and "Data MAX."
- This service covers email, Internet use, and tethering from au/pov01.0 devices.
- <If you are not a Data Charge user> au Unlimited Data Overseas will not apply, and you will be charged according to Kaigai Double-Teigaku for your data communication charges.
- <If you do not wish to use au Unlimited Data Overseas> You must apply for the "Option Rejecting au Unlimited Data Overseas/World Data Flat"; in this case, you will be charged according to Kaigai Double-Teigaku.
- Your line may be temporarily suspended if your charges for overseas data communications become particularly high.
- Depending on the telecommunication situation at your destination, our partner overseas operators, as well as applicable countries and regions, may vary or become unavailable.
- The service may not be accessible even in covered countries and regions, depending on the terrain and location.
- Your communication speed may be restricted if you use a significant amount of data within a certain period of time (in 24-hour increments).

# ✈️ Set it up on your smartphone in just 3 steps!

## 1 Download the Overseas Smartphone Usage application

※This app cannot be used by au Keitai users.



**iPhone** From App Store

**Android™** From Google Play™

Search for “海外スマホ利用 (Overseas Smartphone Usage application)”!



## 2 Book in advance before departure

※You can make changes or cancel as shown below for free.

・In Japan: You can change or cancel until 1 hour before the service usage start time.

・In other regions and countries: You can cancel until 1 hour before the service usage start time, but cannot make changes.

The screenshots show the app interface for booking service. Step 1: Confirm the phone number (000-0000-0000). Step 2: Select the country/region (Hawaii) and service start day (2024年07月01日) and number of days (09時00分). Step 3: Confirm the details and tap “予約する (Book the service)”. Below the screenshots are instructions: “Confirm the phone number on the app”, “Select the country/region, service start day, and number of days to use the service”, and “Confirm the details and tap “予約する (Book the service)””. A note states: “※Screenshots are for illustrational purposes only.”



## 3 Enable data roaming on your smartphone after booking

See here for details on settings



### For iPhone

- 設定 (Settings)
  - > モバイル通信 (Cellular)
  - > Turn on “モバイルデータ通信 (Cellular data)”
- 設定 (Settings)
  - > モバイル通信 (Cellular)
  - > 通信のオプション (Cellular data options)
  - > Turn on “データローミング (Data roaming)”

### For Android™\*

- 設定 (Settings)
  - > ネットワークとインターネット (Network and Internet)
  - > モバイルネットワーク (Mobile networks)
  - > Turn on “モバイルデータ (Mobile Data)”
- 設定 (Settings)
  - > ネットワークとインターネット (Network and Internet)
  - > モバイルネットワーク (Mobile networks)
  - > 海外ローミング設定 (Overseas roaming settings)
  - > Turn on “ローミング (Roaming)”

\*Some menu names and steps may vary by model and OS version. For more details, consult your device's manual. After you start using the service, the remaining time will be displayed on the app. To begin using the service again after the usage period ends, or if you did not book in advance, open the app overseas and press “利用開始 (Get started).” (When using the app, turn off Wi-Fi.) To start using the service from a web browser, click the link in the body of the SMS message to display the “利用開始 (Get started)” screen.

※If you are using an iPad or other device that does not support SMS or if you did not receive an SMS notification due to poor reception conditions, launch a web browser and directly enter the following URL. (This URL is only available for access from overseas. It cannot be accessed from within Japan.)  
<https://www.sekai.kddi.com/kddijp-up/>

# ✈️ To call from overseas or to send SMS



## Making a call

+ - Country code - Phone number with the first “0” omitted

Voice call charges: Voice call charges vary according to the country and region you are in.  
**You will also be charged for receiving calls overseas.**

Example: Calling 03-1234-XXXX (Japan) from overseas  
**+81 (country code)-3 (area code)-1234XXXX (recipient's number)**

Example: Calling a U.S. number “123-456-XXXX” from the U.S.  
**+1 (country code)-123 (area code)-456XXXX (recipient's number)**

※To display “+”, hold down “0” or “\*”.

※If the person you are calling is using a Japanese mobile phone, enter the country code 81 (Japan) regardless of their destination.



## Sending SMS (Message)

Send SMS just like you would in Japan.

SMS charge: 100 yen per outgoing SMS\* Free for incoming SMS

Example: To send an SMS to 0X0-YYYY-YYYY, dial **0X0YYYYYYYYY**

\*: Up to 70 full-width characters. Up to 670 characters may be sent depending on your model and the area you are in; however, you will be charged fees for two messages for up to 134 characters, and fees for one message for each 67 characters that exceeds the 134 characters.

Read more about voice call and SMS charges



Hold down “0” or “\*” to display “+”

## Number to call for inquiries from overseas (Customer Support Center)

From an au mobile phone (toll-free/24 hours a day) From a regular phone (toll applies)

+ - 8 1 - 3 - 6 6 7 0 - 6 9 4 4 or the international access number at your destination - 8 1 - 3 - 6 6 7 0 - 6 9 4 4

### Inquiries about using your phone overseas

Call numbers to inquire about using your phone overseas are listed on the au website.



※Information on this flyer is current as of June 2024.

※No fees equivalent to consumption tax will be added to the au Unlimited Data Overseas usage fee.

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For details, inquire with store staff or visit the au website

KDDI Corporation/Okinawa Cellular Telephone Company

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