

For detailed operation methods, refer to "Basic Manual" application installed on the product.

October 2014, 1st Edition
MFL68744501

For inquiries, call:

Customer Service Center

For general, charge, operations (toll free)

Business hours 9:00~20:00 (7 days a week)

From fixed-line phones: 0077-7-111
From au cell phones: 157
area code not required

PRESSING ZERO WILL CONNECT YOU TO AN OPERATOR AFTER CALLING 157 ON YOUR AU CELL PHONE

For service canceling procedure in case of loss or theft (toll free)

Business hours 24-hour (7 days a week)

From fixed-line phones: 0077-7-113
From au cell phones: 113
area code not required

In case above numbers are not available,

0120-977-033 (except Okinawa)

0120-977-699 (Okinawa)

Keitai Guarantee Service Center

For loss, theft or damage (toll free)

Business hours 9:00 ~ 21:00 (7 days a week)

From fixed-line phones: 0120-925-919

From fixed-line phones/au cell phones, area code not required

Cell phone and PHS operators collect and recycle unused telephones, batteries and battery chargers at stores bearing the ♻️ logo regardless of brand and manufacturer to protect the environment and reuse valuable resources.

やめましょう、歩きスマホ。

Sold by: KDDI CORPORATION, OKINAWA CELLULAR TELEPHONE COMPANY

Imported by: LG Electronics Japan Inc.

Manufactured by: LG Electronics Inc.

Preface

Thank you for purchasing the "isai VL (LGV31)" (simply called the "product" from here on).

Before using the product, be sure to read the "Setting Guide", "Notes on Usage", "Basic Manual" (this manual) or "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese) available on the au homepage to ensure correct use. After you have finished reading this PDF and the printed manuals, be sure to store them in safe places so that you can retrieve them whenever needed. If you lose the "Setting Guide", "Notes on Usage" or "Basic Manual", contact an au shop or Customer Service Center.

About Operating Instructions

"Basic Manual"

Handles only basic operations for main features. For detailed descriptions on various functions, refer to the "Basic Manual" application installed on the product or "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese) available on the au homepage.

http://www.au.kddi.com/support/mobile/guide/manual/

- All company names and product names in this manual are either trade marks or registered trade marks.

Basic Manual application

You can use the "Basic Manual" application on the product to confirm detailed operational procedures. Certain functions can be directly activated from the application screens on which their operations are described.

Operation procedures

1 Home screen ▶ "☰" ▶ "Security/Support" ▶ "Basic Manual"

- When you activate for the first time, follow the onscreen instructions to download and install the application.

Downloading Manuals

You can download the "Basic Manual" (this PDF manual), the "Setting Guide", the "Notes on Usage" and "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese) in PDF format from the au homepage.

Download URL: http://www.au.kddi.com/support/mobile/guide/manual/

Safety Precautions

Before you start using the product, make sure to read the "Notes on Usage" to ensure correct use.

Before you assume that the product is malfunctioning, check for possible remedies in the following au Customer Support site of au homepage: http://www.au.kddi.com/support/mobile/trouble/repair

When Using the Product

- Communication is not possible even inside the service area in places where the signal does not reach (e.g. tunnels and basements). Also, communication is sometimes not possible in poor reception areas. Communication is sometimes interrupted if you move into a poor reception areas during communications.
- Since this product uses radio waves, the possibility of communication intercepts by third parties cannot be eliminated. (Though LTE/WiMAX 2+/GSM/UMTS system has highly secure confidential communication features.)
- This product is compatible with the international roaming service. Each network service described in this manual varies depending on the area and service content.
- Since this product is a radio station under the Radio Law, you may be asked to temporarily submit the product for inspection in accordance with the Radio Law.
- IMEI information of your cell phone is automatically sent to KDDI CORPORATION for maintenance and monitoring operational status of your cell phone.
- Take care not to inconvenience people around you when you use the product in a public place.
- Before you start using the product overseas, check the relevant laws and regulations of the country/region you visit.
- When the product is used by a child, parents or guardians should thoroughly read "Basic Manual" and teach the child how to use it.
- As with PCs, some user-installed applications may disrupt the stability of the product performance, or unexpectedly transmit information via the Internet causing improper use of your location information as well as personal information recorded on the product. Therefore, verify the supplier and operating conditions of the applications to be used before using them.
- When connecting to emergency services in Japan, use au VoLTE (LTE network). You cannot connect through 3G (circuit switching network).

Cell Phone Etiquette

Use of the product is not allowed in the following places!

- Do not use a cell phone while driving a car or riding a motorbike or bicycle. It might cause a traffic accident. Use of a cell phone while driving a car or motorbike is prohibited by law. Use of a cell phone while riding a bicycle may be punishable by some regulations.
- Use of cell phones on board is restricted. Follow the instructions of each airline.

Pay attention to the place of use and volume of your voice!

- To prevent ringtone from bothering other people, not only refrain from making a call but also power off or use Silent mode at a movie theater, theater, museum, library, etc.
- In a city area, use in a place where you do not bother people walking.
- It is extremely dangerous to walk while looking at the screen of the cell phone. Do not make calls or operate a cell phone while walking or by stopping suddenly.
- Move to a place where you do not disturb others while you are in shinkansen, a hotel lobby, etc.
- Be careful not to be loud while talking.
- Ask permission if you take photos with your cell phone camera.

Consider people around you!

- There may be a person with a cardiac pacemaker nearby at a place filled with people such as in a crowded train. Set "Airplane mode" or turn off beforehand.
- When a medical institution has laid down designated areas where the use of the product is prohibited or is not allowed to be brought in, follow the instructions of that medical institution.
- The product is equipped with the functions used by shaking the product. Shake at right and left twice for use. Do not get your hands off of this product and do not shake beyond necessity when shaking. If this product is gotten your hands off in shaking beyond necessity, the terminal may be broken down. And the surrounding people or other things may be damaged.

List of Packaged Items

Before you start using the product, make sure that you have all the following packaged with the product.

- Main unit (including back cover)
- LG TV antenna cable 01
- 設定ガイド (Setting Guide) (Japanese)
- ご利用にあつての注意事項 (Notes on Usage) (Japanese)
- 取扱説明書 (Basic Manual) (Japanese)
- 保証書 (Warranty) (Japanese)
- microUSB cable
- AC adapter
- microSD memory card
- Earphone
- Desktop holder

The following items are not included in the package.

- microUSB cable
- AC adapter
- microSD memory card
- Earphone
- Desktop holder

memo

- Purchase a specified charger (sold separately).
- The illustrations of the cell phone in the manual are used only for explaining. They may differ from the actual product.
- The battery is built into the product.
- When watching TV connecting with LG TV antenna cable 01, refer to "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese) available on the au homepage.

Using au Disaster Countermeasure

au災害対策 (au Disaster Countermeasure) is an application with which you can use 災害用伝言板 (Disaster Message Board), 緊急速報メール (Emergency Rapid Mail) (緊急地震速報 (Earthquake Early Warning), 災害・避難情報 (Disaster and Evacuation Information), 津波警報 (Tsunami Warning)), 災害用音声お届けサービス (Disaster Voice Messaging Service) and 災害情報 (Disaster information).

1 Home screen ▶ "☰" ▶ "Security/Support" ▶ "au災害対策 (au Disaster Countermeasure)"

au災害対策 (au Disaster Countermeasure) menu appears.

Using Disaster Message Board

Disaster Message Board service enables you to register information of well-being from an area of distress via LTE NET in case of large-scale disaster such as earthquake with a seismic intensity of over 6 lower. Registered information can be viewed on any carriers and PCs besides by au cell phone users. For details, refer to "Disaster Message Board" of au homepage.

1 au災害対策 (au Disaster Countermeasure) menu screen ▶ "災害用伝言板 (Disaster Message Board)"

Follow the onscreen to register/confirm.

memo

- To register information of well-being, E-mail address (~@ezweb.ne.jp) is required. Set up E-mail address beforehand. For details on the settings of an e-mail address, refer to "Setting Guide".
- Deleting or changing the setting for information of well-being is unavailable during wireless LAN (Wi-Fi) connection.
- The Company makes no guarantees about the quality of this service. The Company is not liable in the event of any nonconformities about the registration of well-being information or damages by the loss of well-being information arising from intense access to this service or equipment failure or damages caused by the registered well-being information.

Using Emergency Rapid Mail

Emergency Rapid Mail is a service that distributes Earthquake Early Warning or Tsunami Warning delivered from the meteorological bureau or Disaster and Evacuation Information delivered from the government or local public organization to all au cell phones in specified areas simultaneously. When you purchase the product, "受信設定 (Receive options)" of the Emergency Rapid Mail is set to "受信する (Receive)". Reception setting of Tsunami Warning is available in the settings of Disaster and Evacuation Information. When you receive Earthquake Early Warning, ensure your safety and take proper action according to the situation around you. When you receive a Tsunami Warning, stay away from sea coast immediately and evacuate to safe place such as upland or well-built high building.

1 au災害対策 (au Disaster Countermeasure) menu screen ▶ "緊急速報メール (Emergency Rapid Mail)"

Inbox appears. Select a mail you want to view to check the detail.

削除 (Delete)	Delete the received mail.
設定 (Settings)	<p>受信設定 (Receive option setting)</p> <p>緊急地震速報 (Earthquake Early Warning) : Set whether to receive Earthquake Early Warning.</p> <p>災害・避難情報 (Disaster and Evacuation Information) : Set whether to receive Disaster and Evacuation Information.</p> <p>音量 (Volume) : Set ring tone volume.</p> <p>バイブ (Vibrator) : Set whether to vibrate when receiving emergency information.</p> <p>マナー時の鳴動 (Action in Silent mode) : Set whether to ring when receiving emergency information in Silent Mode (sets Sound profile to "Vibrate only" or "Silent").</p>
通知設定 (Notification settings)	<p>緊急地震速報 (Earthquake Early Warning) : Check the ring tone and vibrator settings.</p> <p>災害・避難情報 (Disaster and Evacuation Information) : Confirm ringtone/vibrator for Disaster and Evacuation Information and tsunami warnings.</p>
受信音/バイブ確認 (Confirm ringtone/vibrator)	

memo

- Reception of Emergency Rapid Mail is notified by a special warning tone and vibration. It is not possible to change the warning tone.
 - Reception of Earthquake Early Warning is notified by a special warning tone, voice ("地震です"Jishinidesu" (An earthquake)) and vibration.
- Earthquake Early Warning is sent to areas where strong quakes (over 4 degrees) are expected when the earthquake whose the maximum seismic intensity 5 lower is anticipated occurs.
- Immediately after an earthquake occurs, quakes (P waves and initial tremors) near the epicenter are detected and position, scale, and expected strength are automatically calculated and notification is sent as soon as possible within a few seconds to tens of seconds before the strong quakes (S waves and major tremors) caused by the earthquake start.
- Earthquake Early Warning may not arrive before strong tremors in areas near the epicenter.
- Tsunami Warning is a notification delivered from the meteorological bureau (major tidal wave, seismic sea wave) to the area including target coast.
- Disaster and Evacuation Information is a service that distributes bulletins concerning residents' safety including evacuation advisories, evacuation orders and other warnings issued by the national and local governments.
- The service is available only in Japan (it cannot be used overseas).
- No information fee or communication charge is required for receiving Emergency Rapid Mail.
- KDDI is not liable for damages suffered by customers resulting from the service's information, lack or delay in the information caused by transmission or system breakdowns, or other events that are outside the responsibility of KDDI.
- Refer to the Japan Meteorological Agency web page for details about distribution of Earthquake Early Warning. http://www.jma.go.jp/
- You cannot receive any Emergency Rapid Mail if the product is turned off.
- When you receive Emergency Rapid Mail during a call, the warning tone does not sound.
- Emergency Rapid Mail may not be received when your cell phone is communicating if you are in a place where signal does not reach even in the service area (e.g. in a tunnel, basement) or in a place with a poor reception.
- You cannot receive Emergency Rapid Mail once the reception is failed.
- This delivery system is different from Earthquake Early Warning provided through TV, radio, or other communication procedures, which means that the time the Earthquake Early Warning arrives may vary.
- Information from someplace other than your current location may be received.

Using Disaster Voice Messaging Service

Disaster Voice Messaging Service is a service which allows you to record your voice and send someone you want to inform your well-being in case of a large-scale disaster.

1 au災害対策 (au Disaster Countermeasure) menu screen ▶ "災害用音声お届けサービス (Disaster Voice Messaging Service)"

- Sending voice (sending)**

Select "声をお届け (Sending voice)", "①お届け先を選択 (Select delivery)"→"②お届けしたい声を録音 (Record voice)"

* Alternatively, delivery address can be selected in Contacts.
- Receiving voice (receiving)**

Receiving voice messages is notified on a pop-up screen or SMS. To listen to voice messages, receive (download) and play it.

 - When a recipient uses a smartphone without au災害対策 (au Disaster Countermeasure) activated or au cell phone, SMS is sent.
 - In case of receiving SMS, the information is not saved on au災害対策 (au Disaster Countermeasure).

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- Before you use Wi-Fi®, it is necessary to carry out initial settings over 4G (LTE/WiMAX 2+) network.
- Voice messages can be recorded for up to 30 seconds.
- Messages can be sent and received to or from au cell phones, other network operators' cell phones and PHS.
- Voice message may be difficult to hear if the media volume is low or Silent mode (sets Sound profile to "Vibrate only" or "Silent") is set.
- Saving or playing Voice messages may fail if a phone does not have available memory.
- Some cell phones do not support receiving voice messages. For details, refer to au homepage.

Using Disaster information

You can check history of Disaster and Evacuation Information delivered by local government, disaster information portal, etc.

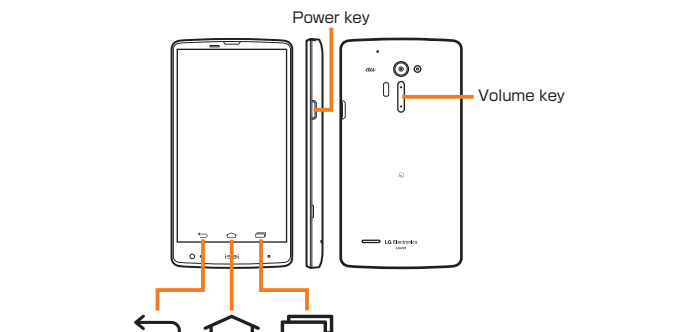
1 au災害対策 (au Disaster Countermeasure) menu screen ▶ "災害情報 (Disaster information)"

2 Follow the onscreen instructions

Regarding Notations Used in This Manual

Key indications used in this manual

In this manual, keys are represented by simplified illustrations as shown below.



Indications used for the operation of selecting items/icons/buttons, etc.

The notations used for operation procedures in this manual are as follows. Tap means to lightly touch and release the button or icon shown on the display to select it.

Description	Explanation
On the Home screen ▶ Tap (Phone) on the bottom of Home screen.	Tap (Phone) on the bottom of Home screen.
On the Home screen ▶ Tap (Phone) on the bottom of Home screen.	Tap (Phone) on the bottom of Home screen.

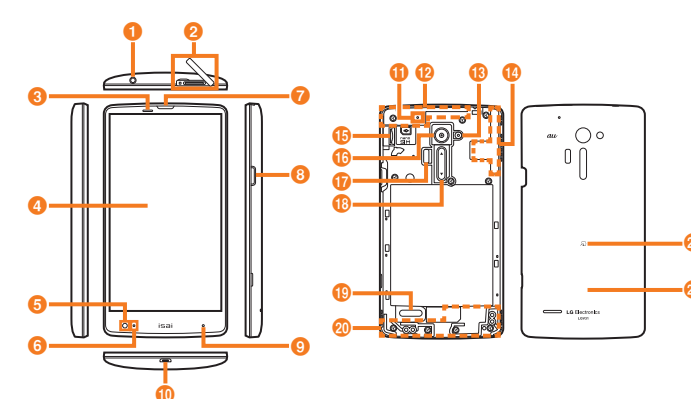
memo

- Descriptions in this manual are based on the operations of portrait screen. Items, icons, or the keys on the screen may look different with landscape screen.
- Items, title levels, and icons in this manual may look different based on different functions you use or different conditions, etc.
- In this manual, "microSD™ memory card", "microSDHC™ memory card" or "microSDXC™ memory card" is called "microSD memory card" or "microSD" for short.
- All of the indicated amounts exclude tax unless otherwise specified.

Illustrations and screen displays used in this manual

Illustrations and screens shown in this manual may look different from the actual product or screen. In some cases, minor details or a part of a screen may be omitted.

Names and Functions of Parts



- Earphone jack
- microSD memory card slot/cover
- Proximity sensor
- Display (Touch panel)
- Inward-facing camera (lens)
- Mouthpiece (Microphone)
- Earpiece (Receiver)
- Power key
- LED Notification
- External connection terminal
- Sub microphone
- Built-in antenna (GPS, sub antenna)
- Photo light
- Built-in antenna (Wi-Fi®, Bluetooth®)
- au Nano IC Card slot
- Outward-facing camera (lens)
- Infrared port
- Volume key (DOWN/UP)
- Speaker
- Built-in antenna (Call, Internet)
- Mark
- Back cover

- Do not cover the built-in antenna with your hand or put stickers etc. Call/data communication quality becomes worse.
- The battery is built-in the main unit so that you cannot remove it by yourself.

Attaching/Removing Back Cover

- Before inserting/removing the back cover, be sure to turn off the product. Do not attach/remove the back cover with AC adapter (sold separately) connected to the external connection terminal.
- Only use the back cover for this product. Attaching Back Cover

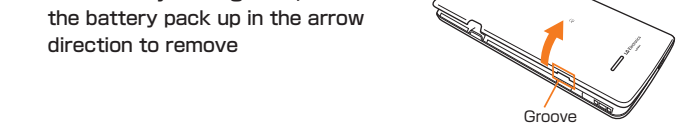
Check the direction of the back cover and attach it to the main unit

1 Press each tab firmly to close the cover

- To maintain waterproof performance, securely close the cover to make sure that the cover is not partially open.

Removing Back Cover

1 Hook the groove of the back cover with your fingernail, then lift the battery pack up in the arrow direction to remove



au Nano IC Card O4

- The product is compatible with au Nano IC Card O4 only. You cannot use the product with an IC card other than au Nano IC Card O4.



memo

- Note the following points, which may cause malfunction or damage, when handling the au Nano IC Card O4.
 - Do not touch the IC (metal) part of the au Nano IC Card O4 or the IC card terminal inside the product.
 - Insert the au Nano IC Card O4 in the correct orientation.
 - Do not use force to attach or remove the IC card.
- Do not lose the au Nano IC Card O4 after it has been removed.
- Before attaching/removing au Nano IC Card O4, be sure to remove the microUSB connector of specified AC adapter (sold separately) etc. from the product.

When au Nano IC Card O4 is not inserted

You cannot use this product with any cards other than au Nano IC Card O4. If you turn the product on when the au Nano IC Card O4 is not inserted or when you insert any cards other than au Nano IC Card O4, and are displayed on the status bar and the following operations are not available.

- Make a call/receive a call
- Receiving/sending and initial settings of e-mail (@ezweb.ne.jp)
- Receiving/sending SMS
- Confirm your own phone number
- Set up UIM card lock
- Emergency calls to 110 (Police), 119 (Fire department or ambulance service), 118 (Japan Coast Guard), and 157 (Customer Service Center) are also not available.

Besides the above, some functions requiring your phone number might not be available.

Restriction settings with PIN

You can set the product to restrict the use of the product by others through changing the PIN code or locking the UIM card in order to protect your important private information while you are using your au Nano IC Card O4.

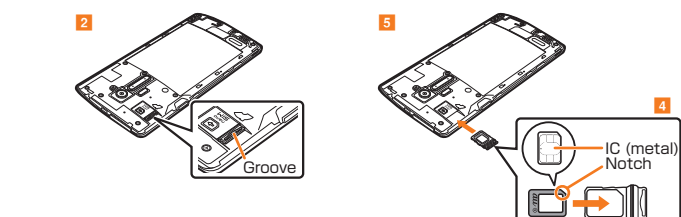
Attaching/Removing au Nano IC Card O4

Attaching au Nano IC Card O4

Before attaching the au Nano IC Card O4, first turn off this product and remove the back pack.

1 Removing Back Cover

- Put your finger (nail) on the groove and pull out the tray
- Press the tray gently with your fingertip and slide it out
- Place the au Nano IC Card O4 in the tray with its IC (metal) side facing down
- Insert the tray in the au Nano IC Card O4 slot in the direction as shown below
 - Note the direction of the notch.

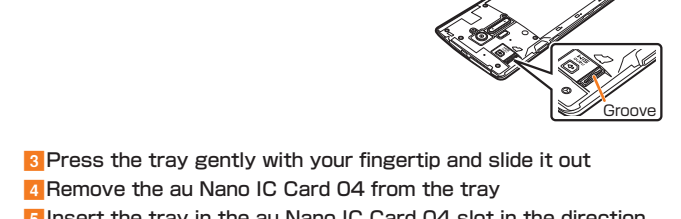


Removing au Nano IC Card O4

Before removing the au Nano IC Card O4, first turn off this product and remove the back pack.

1 Removing Back Cover

- Put your finger (nail) on the groove and pull out the tray



- Press the tray gently with your fingertip and slide it out
- Remove the au Nano IC Card O4 from the tray
- Insert the tray in the au Nano IC Card O4 slot in the direction

Charging

When you purchase your cell phone, the built-in battery is not fully charged. Charge the built-in battery when you use it for the first time or when its battery is not enough.

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While charging, the product and its built-in battery might become hot. It is not abnormal. (When activating camera or communicating data while charging, the built-in battery becomes hot.)

It may take longer to charge the built-in battery when you use camera function, etc. while charging the battery.

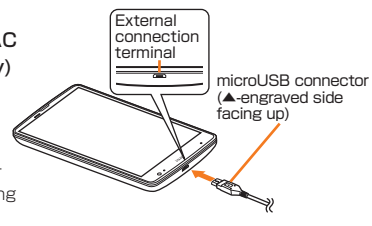
Operating with the specified charging equipment (sold separately) being connected might cause short-time charge/discharge repeatedly. Life of the built-in battery becomes shorter when you repeatedly charge it frequently.

Charging with the Specified AC Adapter (Sold Separately)

Describe how to charge by using the common AC adapter O5 (sold separately). For details on the specified AC adapter (sold separately), refer to "Introduction of Related Accessories".

1 Insert the microUSB connector of the common AC adapter O5 (sold separately) straight into the external connection terminal of the product

Insert the microUSB connector straight with the ▲ mark facing up.



2 Insert the power plug of the common AC adapter O5 (sold separately) into a 100 V AC power outlet

On the status bar of the screen top, [] is displayed to show the charging is starting. When the charging is finished, [] is displayed.

3 When charging is completed, remove the microUSB connector of the common AC adapter O5 (sold separately) straight from the external connection terminal of the product

4 Remove the power plug of the common AC adapter O5 (sold separately) from power outlet

memo

When [] is not displayed

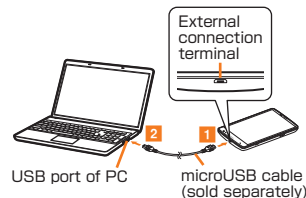
Wait until [] is displayed on the status bar of the top screen. Bad connection is assumed if it does not appear after a while. Check if Common AC Adapter O5 (sold separately) is securely connected. If it still does not appear, stop charging and contact an au shop or a Secure cell phone support center.

Charging with a PC

1 Insert the microUSB connector of the microUSB cable (sold separately) directly into the external connection terminal of the product

Insert the microUSB connector straight with the "B" mark facing up.

2 Insert the microUSB connector of the microUSB cable (sold separately) straight into the external connection terminal of the product



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Although charging with the power of the product on is available, it takes longer.

It may take longer to charge with USB than the specified AC adapter (sold separately).

When the "Start new hardware search wizard" window appears, select "Cancel".

Turning the Power On/Off

Turning the Power On

1 Power key (Press and hold for more than 2 seconds)

The lock screen appears. Swipe the screen to unlock.

Turning the Power Off

1 Power key (Press and hold for more than 2 seconds)

Phone options screen is displayed.

2 "Power off" ► "OK"

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Press power key for more than eight seconds to restart this product.

Forced Power Off

The product has a built-in battery, which cannot be removed. Perform the following procedures to forcibly turn the power off when symptoms such as "the screen is frozen" occur.

1 Power key (Press and hold for more than 12 seconds)

The power is forced OFF.

Initial Settings

When you turn on this product for the first time, the initial setting screen appears automatically.

Follow the onscreen instructions to set each function.

Procedures may differ depending on the network connection or the settings skipped.

Tap "Skip", "Not now", etc. to skip the setting of the current item.

1 Power key (Press and hold for more than 2 seconds)

The power is turned on.

2 Select language, then "Next"

3 Set Internet connection, then "Next"

4 Set Google account, []

Google account setup menu opens. For the detailed information of Google Account setup, refer to "Setting Guide".
For details on how to input characters, refer to "Setting Guide".

5 Set LG Accounts as required

6 Check if you agree software update and log information

7 Set Knock Code as required

8 Set home touch button → "Next"

9 "Done" on the "Explore something new" screen

10 Set "au Easy Setting" if necessary

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For details on the initial settings, refer to "Setting Guide".

Using the Touch Panel

The display on the product is a touch panel operated by touching it with your finger.

The touch panel is designed to be lightly touched by fingers. Do not apply strong pressure with your fingers or sharp-pointed objects (such as fingernails, ballpoint pens, and pins) on the touch panel.

Touching the panel may not work in the following cases. Note that it may cause malfunction.

- Operation with gloved hands
- Operation with fingernails
- Operation with a foreign object placed on the touch panel
- Operation with a protective sheet or sticker on the touch panel
- Operation with water drops left or frozen on the surface
- Operation with wet or sweaty fingers
- Operation under water

Tap/Double Tap
Gently touch the screen and immediately release your finger. Tap the same place twice.

Touch and hold
Keep touching an item with your finger.

Slide

While your finger is gently touching the screen, trace it to the desired direction to move over.

Flick (Swipe)
Quickly move (flicking) your finger up, down, right, or left.

Pinch
Touch the screen with two fingers and widen (pinch-out) or narrow (pinch-in) the fingers' distance.

Drag

Keep touching the screen and trace to the desired position.



Slide



Flick (Swipe)



Pinch

Using the Home Screen

Viewing Home Screen

The home screen is configured of multiple desktops, and desktops can be switched by sliding/flicking to the right and left. Shortcuts, widgets, and folders can be added by adding a desktop.

- Status bar
- Quick search box (widget)
- Smart Notice (widget)
- Shortcuts/Folders
- Apps
Main menu is open and the application list is displayed.
- Quick menu
- Desktop
- Home touch button

Back key
Returns to the previous screen.

Home key
Displays Home screen.

Task key

Check running applications list. Touch and hold to make settings.

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When you tap an icon to use its functions, communication fee may be charged depending on the function.

Using the Home Screen

Changing Desktop

Desktops can be switched by sliding/flicking to left or right.



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Thumbnails can be displayed by pinching in on the Home screen to add/delete desktop, change order, etc.

Adding shortcuts/widgets etc.

1 Home screen ► Touch and hold [] ► "Add apps & widgets"

2 Tap an item shown below

Apps	Create a shortcut of an application.
Widgets	You can add widgets such as calendar, music, etc. You can add shortcut of settings menu also.
Wallpapers	Select from Gallery, Multi-photo, Live wallpapers, Photos, etc.

3 Drag to the area to add shortcuts/widgets

■ Adding a folder

1 Touch and hold app/shortcut to store into a folder

2 Drag onto another app/shortcut and release your finger

App/shortcut is stored into the folder.

Checking The Product State

Understanding Icons

Notification icons such as a missed call, new mail, or other operations in use are displayed on the left side of status bar. On the right side, status icons showing the state of the product are displayed. Also slide the status bar downwards to display the notification panel.

■ Major notification icons

Icon	Overview
[]	Missed call
[]	New mail message (E-mail)
[]	New mail message (PC mail)
[]	New Gmail message (Gmail)
[]	New SMS message
[]	Activating 1 Seg/Full Seg
[]	Receiving a call
[]	Displayed during a high quality call from an au cell phone that supports VoLTE

Icon	Overview
[]	Available updates
[]	Installation on Google Play is complete, or update is available
[]	Major update (OS update) is available
[]	Enable screenshot setting

■ Major status icons

Icon	Description
[]	Time
[]	Battery level
[]	Adequate / Need to charge/ 2% or less / Charging
[]	The icon when charging except at "adequate" level is an animation display.
[]	Airplane mode
[]	Signal reception (signal reception area)
[]	Level 4 / out of service

* Two networks, "LTE" and "WiMAX 2+", are available in Japan. This product will be connected to the less busy network determined by au to prevent network congestion. Screen display of the product will be "4G" in any case.

Notification Panel

When a notification icon appears on the status bar, slide the status bar down to open the notification panel to check the notification or launch the application.

1 Slide the status bar downwards

- Date & time
- Quick Settings
- Brightness
- Volume
- Settings
- Clear
Clear notification information and notification icons.
- Notification information
- Close bar
Slide it upward to close the notification panel.

LED Notification

LED notification informs charging prompt, battery level while charging, missed calls, etc. by lighting on or flashing.

LED color and movement	Description
Red	Indicates that it is charging.
Flashing green	Indicates incoming call, missed call, notification message.
Lighting green	Indicates that charging is complete.
Flashing rainbow	Indicates that an alarm is sounding.

Capturing a Screenshot

The displayed screen can be saved as an image.

1 Press power key and volume key (DOWN) for more than one second at the same time

To view the captured screenshots, Home screen ► [] ► "Camera/Photo" ► "Gallery" ► [] ► "Screenshots".

Checking Your Phone Number

1 Home screen ► Touch and hold [] ► "System settings" ► "General" tab ► "About phone" ► "Status"

Status screen appears and your phone number is shown in My phone number field.

memo

For details on making/receiving a call, refer to "Setting Guide".

Setting Silent Mode

Set Silent mode (Sound profile) not to inconvenience people around you in a public place.

1 Power key (Press and hold for more than 2 seconds) ► [] / [] / []

[] : Mute [] : Vibrate [] : Silent mode off

Setting Airplane Mode

When Airplane mode is set, wireless functions are disabled (telephone, packet transmission, wireless LAN (Wi-Fi)).

1 Power key (Press and hold for more than 2 seconds) ► [Airplane mode ON] ► [OK]

Icon	Description
[]	4G (LTE/WiMAX 2+)* data communication status
[]	Roaming
[]	Vibrate only
[]	Silent
[]	Wi-Fi* signal strength
[]	Level 4 / Level 0
[]	NFC function activated

Entering Text

Use the software keyboard to enter characters.

To display the software keyboard, tap a character input box in the character input screen when adding contacts, creating a message, etc.

Switching the Software Keyboard

1 Character input screen ► Touch and hold []

2 " [] (QWERTY keyboard)" / " [] (10-key keyboard)"

- On the 10-key keyboard, tap the same key repeatedly or flick up/down/left/right to enter the desired character.
- On the QWERTY keyboard, tap the key of your desired character to enter. Romaji input is applied for "Hiragana-Kanji" mode.

memo

"LG Japanese keyboard" is initially installed as an input software.

To switch input mode, character input screen ► Touch and hold [] ► "Input Mode" to select input mode.

To set ringtone and vibration for key operations on LG Japanese keyboard, character input screen ► Touch and hold [] ► "Keyboard Settings" ► "Touch feedback".

Tap [] to switch Input Mode.

Tap [] to delete the selected character or characters on the left side of cursor.

Tap [] to enter numbers, symbols, and tap again to enter smiley, symbol and emotion.

Using a microSD Memory Card

You can save/transfer/copy data by installing a microSD memory cards (including microSDHC memory cards and microSDXC memory cards) in main unit. Also, you can back up your Contacts, e-mails, bookmarks, etc. to microSD memory card.

Do not turn off the product or subject it to impact while microSD memory card data is being accessed. Doing so creates the risk of data corruption.

This product is compatible with microSD/microSDHC/microSDXC memory cards. For information on compatible microSD/microSDHC/microSDXC memory cards, please inquire with the respective microSD memory card distributor or visit the au website.

memo

Depending on applications, microSD memory card is required when using the application.

A microSD memory card initialized with other devices may not work properly on the product. Initialize the microSD memory card with the product by performing the following procedures.

Home screen ► Touch and hold [] ► "System settings" ► "General" tab ► "Storage" ► "Erase SD card" ► "Erase SD card" ► "Erase everything"

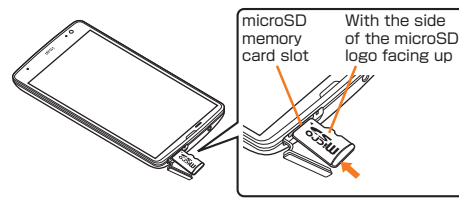
The product may not be able to playback the data moved/copied to microSD memory card from PC, etc. depending on the data protected by copyrights.

Installing a microSD Memory Card

1 Open the microSD Memory Card slot cover

2 Check the insertion direction of the microSD Memory Card, and slowly insert the card straight until you hear a click

Be sure to insert the card until the click is heard. Be careful not to let go of your finger before the click, as the microSD Memory Card may pop out.



3 Close the microSD Memory Card slot cover

memo

Make sure that the top and bottom of the microSD memory card are facing correctly. Trying to force a wrongly oriented card into the slot could make it impossible to remove the card and result in damage.

Removing a microSD Memory Card

1 Home screen ► Touch and hold [] ► "System settings" ► "General" tab ► "Storage" ► "Unmount SD card"

2 Open the microSD Memory Card slot cover

3 Gently insert the microSD memory card

Be careful not to let go of your finger while pushing hard on the microSD Memory Card, as the card may pop out.

4 Pull out the microSD memory card Gently and straightly pull it out.
Close the microSD Memory Card slot cover

5 Close the microSD Memory Card slot cover

memo

Do not touch connector part of microSD memory card.

Do not apply excessive force to pull microSD memory card. Doing so might cause malfunction or data loss.

microSD memory card might become warm after using a long time. It is not malfunction.

The procedure to remount a microSD memory card that has been unmounted is, Home screen ► Touch and hold [] ► "System settings" ► "General" tab ► "Storage" ► "Mount SD card".

Viewing the Setting Menu

1 Home screen ► Touch and hold [] ► "System settings"

■ Setting menu item list

"Networks" tab

Make communication settings such as Wi-Fi®, Bluetooth® connection, call settings.

"Sound" tab

Make settings of ringtone, sound of music playback and vibration.

"Display" tab

Make settings of Home screen, lock screen, display brightness, notification LED, etc.

"General" tab

Set security, add/delete accounts for online services, set such as backup and reset, check about phone, etc.

Introduction of Related Accessories

■ Back cover (LGV31TFA / LGV31TPA / LGV31TKA)

■ LG TV antenna cable O1 (O1LGHSA)

■ au Carrying Case F Black (O1O5FCA) (sold separately)

■ au Carrying Case G Black (O1O6FCA) (sold separately)

■ au Carrying Case H Black (O1O7FCA) (sold separately)

■ AC Adapter (sold separately)

- Common AC adapter O3 (O3O1PQA)
- Common AC adapter O3 Navy (O3O1PBA)
- Common AC adapter O3 Green (O3O1PGA)
- Common AC adapter O3 Pink (O3O1PPA)
- Common AC adapter O3 Blue (O3O1PLA)
- Common AC adapter O5 (O5O1PWA)
- AC Adapter JUPITRIS (White) (L02P001W)
- AC Adapter JUPITRIS (Red) (L02P001R)
- AC Adapter JUPITRIS (Blue) (L02P001L)
- AC Adapter JUPITRIS (Pink) (L02P001P)
- AC Adapter JUPITRIS (Champagne Gold) (L02P001N)

■ Common DC adapter O3 (O3O1PEA) (sold separately)

■ microUSB cable (sold separately)

- microUSB cable O1 (O3O1HVA)
- microUSB cable O1 Navy (O3O1HBA)
- microUSB cable O1 Green (O3O1HGA)
- microUSB cable O1 Pink (O3O1HPA)
- microUSB cable O1 Blue (O3O1HLA)

■ Portable Charger O2 (O3O1PFA) (sold separately)

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For the latest information on accessories, visit the au homepage (<http://www.aukddi.com/>) or contact the Customer Service Center.

This product does not support ASYNC/Fax transmission.

You can purchase accessories on this page from au online shop.

Some accessories may not be purchased due to the availability. <http://aunlineshop.kddi.com/>

Troubleshooting

Before you assume that this product is malfunctioning, check the following:

Symptom	Check item
Cannot charge the battery	Is the AC adapter securely plugged into an outlet?
Battery usage time is short	Do you use this product more in the places without signal reception [] (out of service)? Is the internal battery end-of-life?
Cannot operate touch panel as intended	Are you operating with gloved hands? Make sure you are not operating with your finger tip or there is no foreign object in the middle of the panel.
Cannot operate the keys/touch panel	Is the screen lock set? Turn off the power and turn it on again.
Screen response is slow when you tap on the screen/press the keys	Screen response may slow down when a large amount of data is stored in this product or being transmitted between the product and a microSD memory card.
"No UIM card" is displayed	Is your au Nano IC Card O4 inserted?
"Phone is SIM Network Subset locked" is displayed	Is an IC card other than au Nano IC Card O4 inserted?
The volume of the ringtone is low at first	The volume of the ringtone gradually increases to the volume that you have set not to affect your ears.
Cannot make calls	Is your au Nano IC Card O4 inserted? Did you enter the wrong phone number? (Did you enter the phone number starting with an area code?)
Cannot receive calls	Is reception good enough? Are you out of service area? Is call forwarding service set?
Display is dark	Is "Brightness" set to dark?
Cannot hear the other party	Is the earpiece volume too low? Do you bring earpiece close to your ear? Put the earpiece close to your ear hold.
Cannot use NFC/Osaifu-Keitai®	Has the battery run out? Is "NFC/Osaifu-Keitai lock" set? Do you hold this product so that the [] mark area is placed over the reader?
Cannot recognize a microSD memory card	Is a microSD memory card inserted properly? Is the microSD memory card unmounted?

If the symptom does not improve after checking the above items, contact the below au website or au customer support. <http://www.au.kddi.com/support/mobile/trouble/repair>

Updating Software

Notes on Software Update

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Downloading and Updating Software

1 Home screen ► Touch and hold **"ⓘ"** ► "System settings" ► "General" tab ► "About phone" ► "Update Center" ► "Software Update"

When you activate for the first time, Software confirmation screen is displayed. Tap "ソフトウェア更新"に同意します" and "同意する"

2 "Check now for update"

Check if there is new software. Software update screen is displayed when software update s available.

3 Select a communication method to download

Select a communication method to download software.

4 "Download"

A new software download starts.

5 "Install now"

Software update starts.

The product will restart a couple of times during the software update.

6 "OK"

After-sales Service

■ **When asking for repair**

For repair, contact a Secure cell phone support center.

During the warranty period	Repairs will be done based on the terms of services of the free-of-charge repair warranty described on the warranty card.
Outside the warranty period	We shall repair the product for a charge as requested by the customer if repair renders it usable.

📎 memo

- Before handing in the product for repair, make a backup of the contents of memory since they may disappear during repair. Note that the Company shall not be liable for any damages and loss of income should the contents of memory be altered or lost.
- Recycled parts that meet the Company's quality standards are sometimes used for repair.
- Collected au cell phones by Replacement cell phone delivery service which you used before are recycled to cell phones for replacement after repairs. Also replaced parts by au after-sales service are collected and recycled by KDDI. They are not returned to customers.

■ **Performance parts for repair**

The Company retains performance parts for repair of main unit and its peripherals for 4 years after discontinuation of production. "Performance parts for repair" refers to parts required for maintaining the functions of the product.

■ **Warranty card**

At the store of purchase, thoroughly check and read the name of the retailer, date of purchase and other necessary details filled in on the warranty card, and be sure to keep it in a safe place.

■ **Keitai Guarantee Service Plus LTE**

An after-sales service membership program on a monthly basis called "Keitai Guarantee Service Plus LTE" (monthly fee: 380 yen, tax excluded) is available for using your au cell phone for a long time without worries. This service expands coverage for many troubles including malfunction, theft and loss. For details of this service, refer to au homepage or contact a Secure cell phone support center.

📎 memo

- You can apply for membership only at the time of purchasing your au cell phone.
- Once you cancel the membership, you cannot re-apply for it until you purchase an au cell phone next time.
- Note that when changing the model or purchasing an extra cell phone, this service only covers the most recently purchased au cell phone.
- When an au cell phone is handed over to you or someone else, the Keitai Guarantee Service Plus LTE membership is also handed over to the successor of the cell phone.
- When you get a new au cell phone by changing the model or purchasing an extra cell phone, the "Keitai Guarantee Service Plus"/"Keitai Guarantee Service Plus LTE" membership for the old au cell phone is automatically canceled.
- Service contents are subject to change without notice.

■ **au Nano IC Card Q4**

The au Nano IC Card Q4 is lent to you by au. In case of loss or damage, the card will be replaced at your expense. When a malfunction is suspected, or in case of theft or loss, contact an au shop or PiPi.

■ **After-sales Service**

If you are unsure about anything regarding after-sales service, contact the following service contact.

Customer Service Center (for service canceling procedure in case of loss or theft)

From a land-line phone, **☎ 0077-7-113** (toll-free)

From an au mobile phone, **113** without area code (toll free)

Business hours 24-hour (7 days a week)

Keitai Guarantee Service Plus (for loss, theft, damage)

From a land-line phone/From an au cell phone,

☎ 0120-925-919 (toll free)

Business hours 9:00 ~ 9:00 PM (7 days a week)

Repair service from online (24 hours a day over the Internet)

https://cs.kddi.com/support/n_login.html



- The Application for the Internet acceptance, if "damage", "wet", "theft" and "loss" are eligible. In the case of spontaneous failure (not the cause damage, such as water wet, but does not power on, the screen does not function or other), it will be accepted by phone for interview is required.
- To apply for the Internet, you need the e-mail address.

■ **au after-sales service information**

Service Contents			Keitai Guarantee Service Plus LTE	
			Member	Nonmember
Replacement cell phone delivery service	Spontaneous failure	1st year	Free	N/A
		2nd year or later	Customer charge <p>1st: 5,000 yen</p> 2nd: 8,000 yen	
Holding over and repair	Partial damage, water stained, irreparable damage, theft, or loss	1st year	Free	Free
		2nd year or later	Free of charge (3-year warranty)	
	Customer charge	Upper limit: 5,000 yen		
	Water stained, irreparable damage	Customer charge	10,000 yen	
Theft, loss		N/A	N/A (model change)	

*Charge amounts are all tax excluded.

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Replacement cell phone delivery service

- When you have trouble with your au cell phone, a replacement cell phone (same model, same color, including new battery) is delivered to the specified place by calling to. Return your damaged cell phone within 14 days after the replacement cell phone is delivered.
- Available up to twice in a year from the day you use this service as a start day. If you do not use this service in the past year for the subscription to this service, it will be 1st time and if you use, it will be the 2nd.
- For details, refer to au homepage.

Holding over and repair

- Damages and malfunctions intentionally caused by the customer as well as those due to modification (e.g. disassembly, change of parts, painting, etc.) by the customer are not covered by this service.
- You cannot receive a refund for the replacement of the outer casing due to stains, scratches, paint removal, etc. on the outer casing.

Main Specifications

Display	Approx. 5.5 inches, Approx. 16.77 million colors, AH IPS liquid crystal	
	2560 x 1440 dots (WQHD)	
Weight	Approx. 154g (including built-in battery)	
Size (W x H x D)	Approx. 78mm×145mm×10.5mm	
CPU	MSM8974 AC 2.45GHz Quad core	
Memory (Internal)	ROM : 32 GB <p>RAM : 3 GB</p>	
Continuous calling time	In Japan <p>Overseas (GSM)</p>	Approx. 1,300 minutes <p>Approx. 910 minutes</p>
Continuous standby time ¹	In Japan <p>Overseas (GSM)</p>	Approx. 580 hours <p>Approx. 630 hours</p>
Continuous tethering time		Approx. 560 minutes
Number of concurrent connections with tethering		14 devices (Wi-Fi® tethering: 8, Bluetooth® tethering: 5 and USB tethering: 1)
Charging time	AC adapter	Approx. 110 minutes (When using Common AC adapter Q5 (sold separately))
	DC adapter	Approx. 340 minutes (When using Common DC adapter Q3 (sold separately))
Continuous watching time ²	Full Seg <p>1 Seg</p>	Approx. 4 hours 30 minutes <p>Approx. 5 hours</p>

^{*1} Continuous standby times are measurements in a static state.

^{*2} Continuous viewing time may change depending on the usage condition.

📎 memo

- The continuous talk time and continuous standby time may drop to less than half depending on the battery charging status, usage environment such as temperature, reception condition at the location where the product is used, and the function settings.